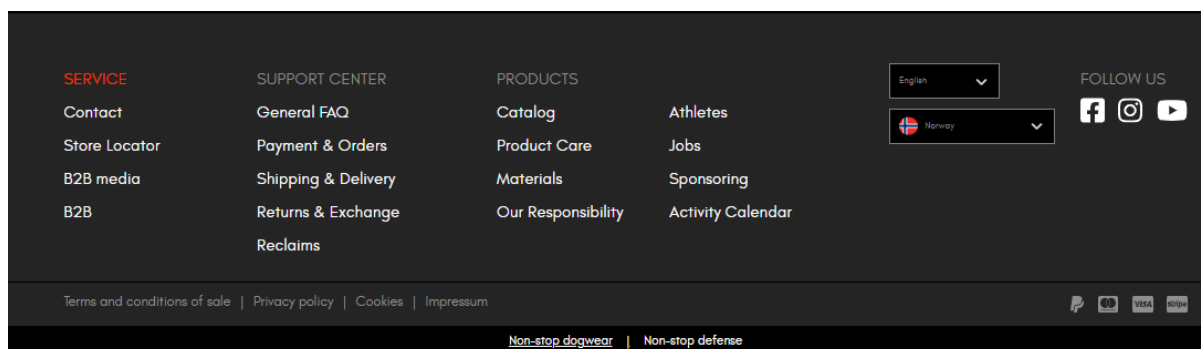


Guide to Non-stop dogwear B2B portal

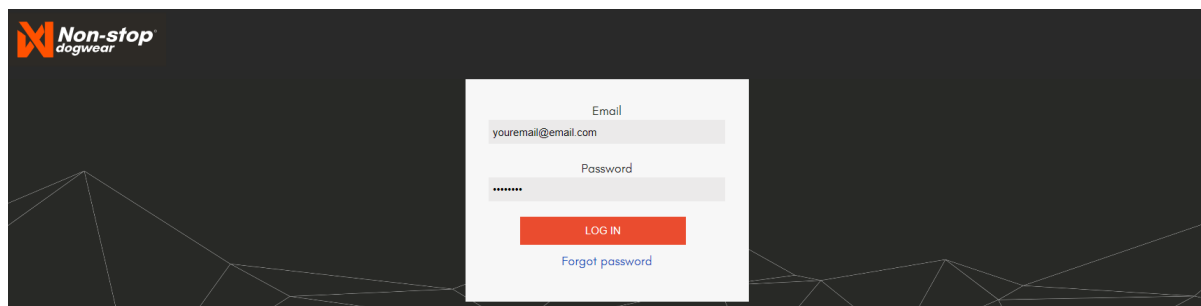
Where do I find the B2B portal?

The direct link to the B2B portal is www.nonstopdogwear.app. You will also find access to the portal in the footer of our [homepage](#), under “Service/B2B”.



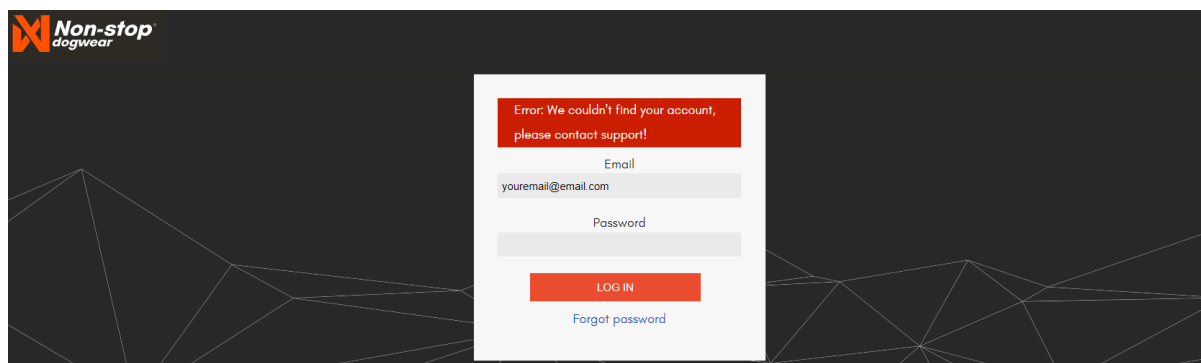
How do I log in?

To log in, please enter the email address connected to your user account, enter your password, and press “log in”. You must create your password before logging in the first time. Please see the section on how to create or reset your password for further information.



There is no user account connected to my email address. What to do?

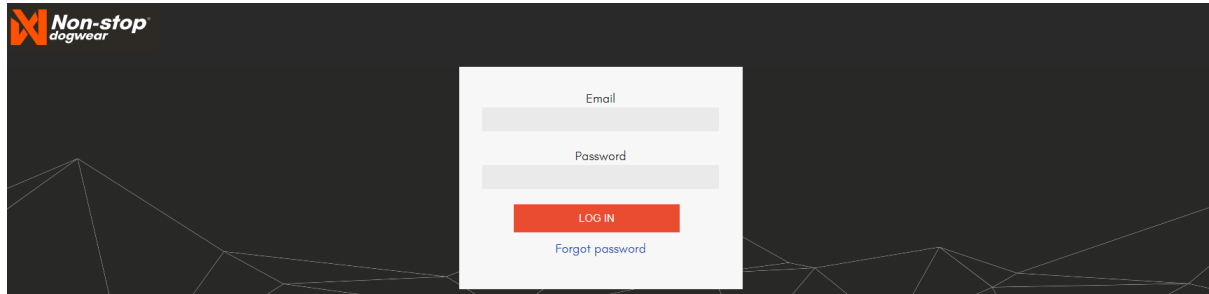
This can either be because you are entering the wrong email address, or there is no user created. Please try entering another email address first. If this does not work, please contact us at sales@nonstopdogwear.com, adding your name, store name and country for the quickest solution.



How do I create or reset my password?

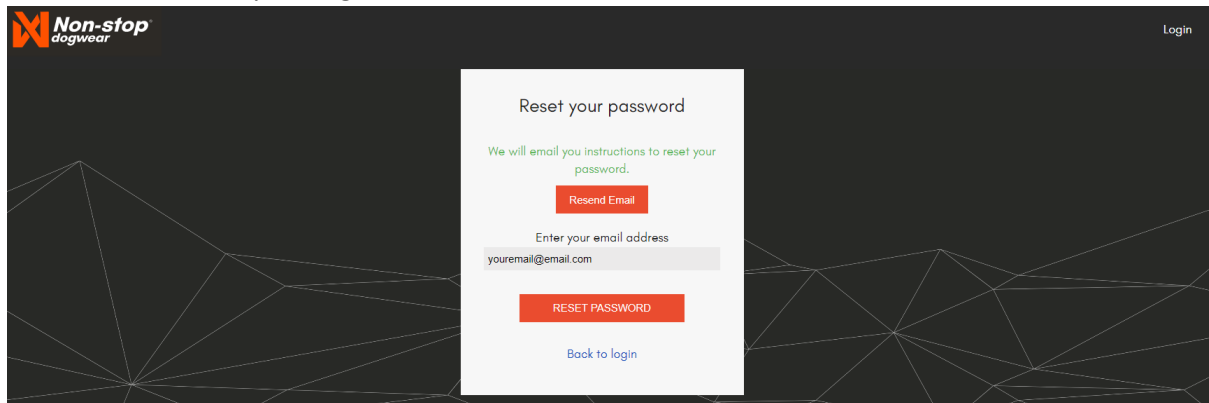
You must create your password before logging in the first time. To create or reset your password, follow the guide below.

Press “Forgot password”



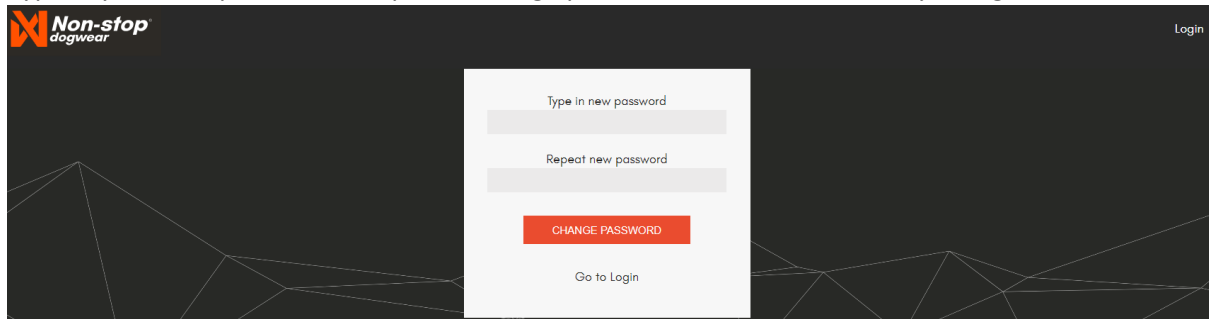
The image shows a login form on a dark background with a white geometric pattern. The form is centered and contains the following elements: the 'Non-stop dogwear' logo in the top left corner; an 'Email' input field; a 'Password' input field; a red 'LOG IN' button; and a blue 'Forgot password' link below the login button.

Enter your email address and press “Reset password”. You will receive an email from us with a link to reset your password. Click this link. The email might end up in your junk mail depending on your email client’s security settings.



The image shows a 'Reset your password' form on a dark background with a white geometric pattern. The form is centered and contains the following elements: the 'Non-stop dogwear' logo in the top left corner; a 'Login' link in the top right corner; the title 'Reset your password'; a green message: 'We will email you instructions to reset your password.'; a red 'Resend Email' button; an 'Enter your email address' label; an input field containing 'youremail@email.com'; a red 'RESET PASSWORD' button; and a blue 'Back to login' link at the bottom.

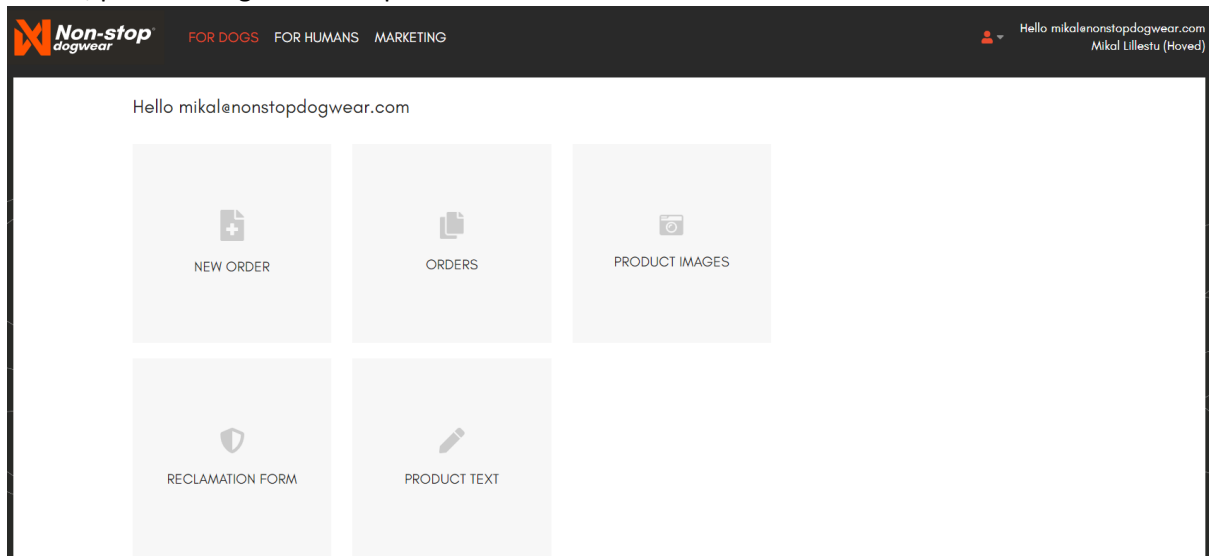
Type in your new password and press “change password”. You are now ready to log in.



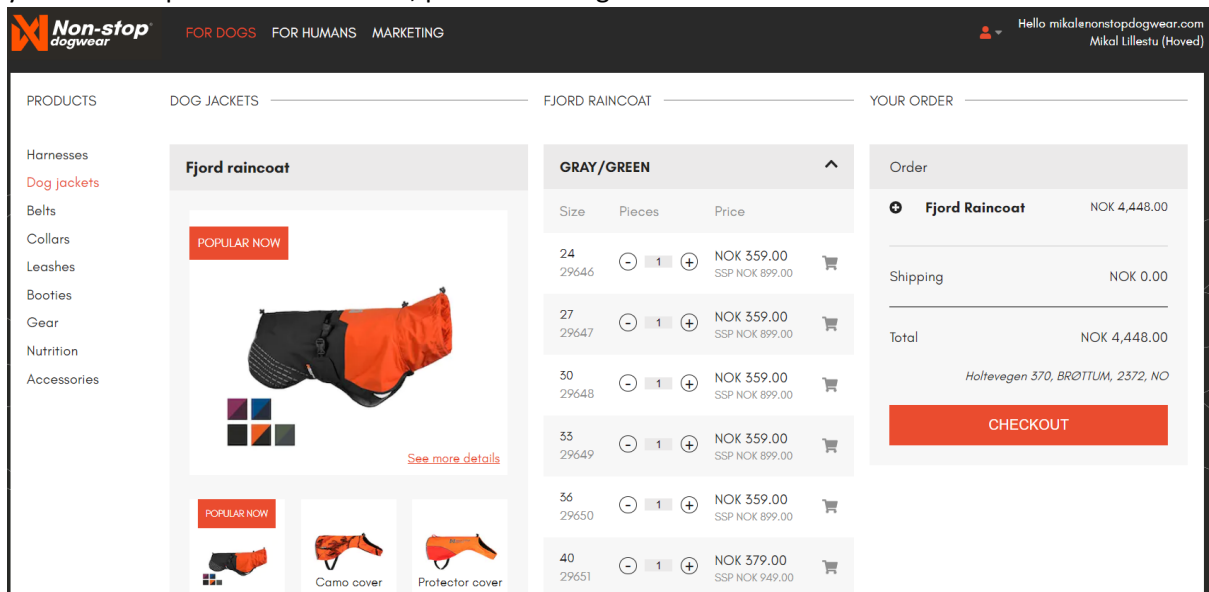
The image shows a 'Change password' form on a dark background with a white geometric pattern. The form is centered and contains the following elements: the 'Non-stop dogwear' logo in the top left corner; a 'Login' link in the top right corner; an input field labeled 'Type in new password'; another input field labeled 'Repeat new password'; a red 'CHANGE PASSWORD' button; and a 'Go to Login' link at the bottom.

How do I place an order?

To create a new order, press the button “NEW ORDER” on the main screen. To get back to the main screen, press the logo on the top left corner.





Use the left menu to find the category and product you are looking for. To add a product to your cart, enter your desired quantity and press the orange shopping cart icon. The product will be added to your cart on the right side. Press the + sign in your order overview to see all sizes and colors in your cart. To proceed to checkout, press the orange checkout button.



At checkout you have the possibility to add a comment or reference to your order if needed. To submit your order, press “Place order”. You will get a notification upon placing your order if there are products in your order which has been sold out in the meantime. You then have the chance to either review your order and add substitute products or placing the order as it is.

Note: To ensure that you receive your order as fast as possible are orders without comments being sent automatically to packing immediately. It is not possible to add products to an order which has already been placed.

 [FOR DOGS](#) [FOR HUMANS](#) [MARKETING](#)

 [Hello mikalenonstopdogwear.com](#)
Mikal Lillestu (Hoved)

YOUR ORDER SUMMARY

Order

Purchase order number

Your message/comment for this order


Purchase order number (optional)


Shipping address: Holtevegen 370, BRØTTUM, 2372, NO

Fjord Raincoat
1x Fjord raincoat / Gray/green Size 24
1x Fjord raincoat / Gray/green Size 27
1x Fjord raincoat / Gray/green Size 30
1x Fjord raincoat / Gray/green Size 33

PLACE ORDER

Once you place your order will you receive an order confirmation by e-mail

 [FOR DOGS](#) [FOR HUMANS](#) [MARKETING](#)

 [Hello mikalenonstopdogwear.com](#)
Mikal Lillestu (Hoved)

Thank you for your order ✓

You will receive a copy by email.

As soon as the order is packed and shipped you will receive a shipping confirmation with tracking by e-mail

Order LOCAL_3004013

Purchase order number

Shipping address: Holtevegen 370, BRØTTUM, 2372, NO

Fjord Raincoat
1x Fjord raincoat / Gray/green Size 24
1x Fjord raincoat / Gray/green Size 27
1x Fjord raincoat / Gray/green Size 30
1x Fjord raincoat / Gray/green Size 33

Where do I find the human clothing?

Human clothing can be found through the top menu to the right of the Non-stop dogwear icon.

The screenshot shows the Non-stop dogwear website. The top navigation bar includes the logo, 'FOR DOGS', 'FOR HUMANS', and 'MARKETING'. The user is logged in as 'Mikal Lillestu (Hoved)'. The main navigation bar shows 'PRODUCTS', 'T-SHIRTS', 'CANIX TECH TEE WOMEN'S', and 'YOUR ORDER'. The left sidebar lists categories: Bags & packs, Hats & caps, Jackets, Mittens, Pants, Race suits, Shorts, Socks, and T-shirts. The main content area displays the 'Canix tech tee women's' product. It features a 'NEW' badge, a product image, and a 'See more details' link. Below the image are three smaller product thumbnails: 'Canix tech tee men's', 'Canix tech tee women's', and 'drirelease® t-shirt men's'. To the right is a size selection table with columns for Size, Pieces, and Price. The table lists sizes XS (2600), S (2601), M (2602), L (2603), and XL (2604), each with a quantity selector and a price of NOK 269.00. The 'YOUR ORDER' section shows a shipping cost of NOK 200.00 and a total of NOK 200.00, with a 'CHECKOUT' button.

Size	Pieces	Price
XS 2600	<input type="text" value="0"/>	NOK 269.00 SSP NOK 549.00
S 2601	<input type="text" value="0"/>	NOK 269.00 SSP NOK 549.00
M 2602	<input type="text" value="0"/>	NOK 269.00 SSP NOK 549.00
L 2603	<input type="text" value="0"/>	NOK 269.00 SSP NOK 549.00
XL 2604	<input type="text" value="0"/>	NOK 269.00 SSP NOK 549.00

Order summary:
Shipping: NOK 200.00
Total: NOK 200.00
Address: Holtevegen 370, BRØTTUM, 2372, NO
CHECKOUT

The product is sold out. When will it be back in stock?

If a product is sold out it will not be possible to purchase. The approximate estimated time for restocking is shown as for example "ETA Oct/Nov" as in the example below. We recommend activating "Get alerts" to get an automatic notification by e-mail once the product is back in stock.

The screenshot shows the Non-stop dogwear website. The top navigation bar includes the logo, 'FOR DOGS', 'FOR HUMANS', and 'MARKETING'. The user is logged in as 'Mikal Lillestu (Hoved)'. The main navigation bar shows 'PRODUCTS', 'JACKETS', 'TRAIL ISOLATOR JACKET WOMEN'S', and 'YOUR ORDER'. The left sidebar lists categories: Bags & packs, Hats & caps, Jackets, Mittens, Pants, Race suits, Shorts, Socks, and T-shirts. The main content area displays the 'Trail isolator jacket women's' product. It features a 'NEW' badge, a product image, and a 'See more details' link. Below the image are three smaller product thumbnails: 'Dog training vest', 'Forest anojakka 2.0', and 'Trail isolator jacket men's'. To the right is a size selection table with columns for Size, Pieces, and Price. The table lists sizes XS (1986), S (1987), M (1988), L (1989), and XL (1990). The S, M, L, and XL sizes are marked as 'out of stock' with an 'ETA Oct/Nov' and a 'Get alerts' button. The XS size is marked as 'low on stock'. The 'YOUR ORDER' section shows a shipping cost of NOK 200.00 and a total of NOK 200.00, with a 'CHECKOUT' button.

Size	Pieces	Price
XS 1986	<input type="text" value="0"/>	NOK 1,499.00 SSP NOK 2,999.00
S 1987	<input type="text" value="0"/>	out of stock ETA Oct/Nov Get alerts
M 1988	<input type="text" value="0"/>	out of stock ETA Oct/Nov Get alerts
L 1989	<input type="text" value="0"/>	out of stock ETA Oct/Nov Get alerts
XL 1990	<input type="text" value="0"/>	out of stock ETA Oct/Nov Get alerts

Order summary:
Shipping: NOK 200.00
Total: NOK 200.00
Address: Holtevegen 370, BRØTTUM, 2372, NO
CHECKOUT

How do I track my order?

Once your order is shipped will you receive a shipping confirmation and tracking information by email from us. Follow the information in the email to track your order.